

1) Motiva™ 400 Template Text Sizing

Issue: In some instances, text may not print properly. See examples below:



Correct Behavior



Incorrect Behavior

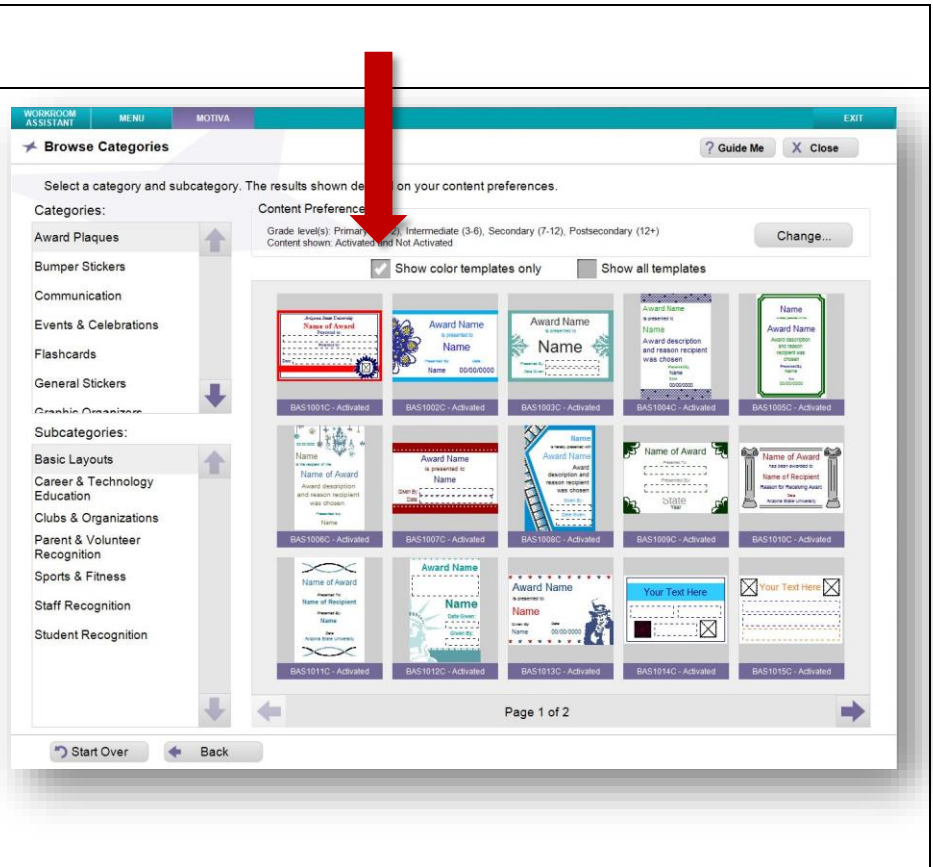
If you experience this issue, please follow these steps to resolve the issue.

<ol style="list-style-type: none"> 1. Open selected template 	
<ol style="list-style-type: none"> 2. Select Advanced Edit 3. Select the text box that is experiencing the issue. 4. Under the Design tab, alter the size of the box with the plus and minus signs. <i>Note: Making the text larger or smaller will fix the issue.</i> 5. Proceed as normal. <p><i>Note: The issue may present itself during printing, but appear normal on screen.</i></p>	<p>The screenshot shows the 'Advanced Edit' window with a red arrow pointing to the 'Advanced Edit' button. Below it, the 'Design' tab is active, and a red arrow points to the 'Size' control (minus and plus signs).</p>

2) Motiva™ 400 Template Print Issue

Issue: There are certain templates available when selecting **Show All Templates** that may not print correctly to the Motiva. To prevent the possible use of one of these templates, follow these steps.

1. Select Browse Categories
2. Select **Show color templates only**
3. Proceed as normal.



If you have completed these steps and still experience either issue, please reach out to Varitronics Tech Support at techsupport@variquest.com or 1-800-328-0585.