VariQuest. Work Instructions
Perfecta® 2400 Firmware Upgrade

This how-to guide provides instructions on upgrading the firmware on a Perfecta® 2400 Printer.

We recommend you upgrade your Perfecta® 2400 firmware. Your machine will function as expected and this firmware is highly recommended. This firmware is only intended for models B and C. This can be identified on the back of the machine by **Product No.** examples include CQ890**B** or CQ890**C**.
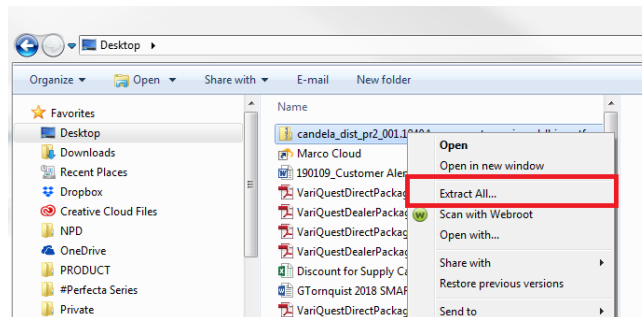
IMPORTANT: If you are upgrading the firmware **after** you have received an ink cartridge rejection error, please contact our tech support team prior to upgrading. There are additional steps they will assist you with.

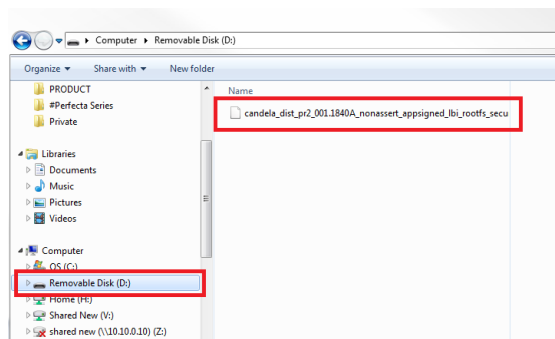Technical Support Team: **Email:** tech_support@variquest.com **Phone:** 1-800-328-0585

Firmware Version **1902ER** Key Fixes and Improvements Include:
- Ink Cartridge Rejection Error
- Preventative Care for Future PCA Issues

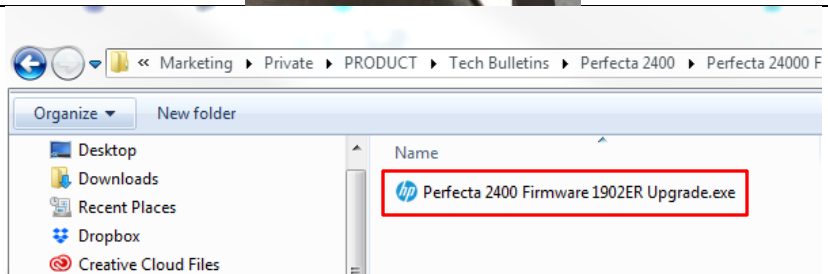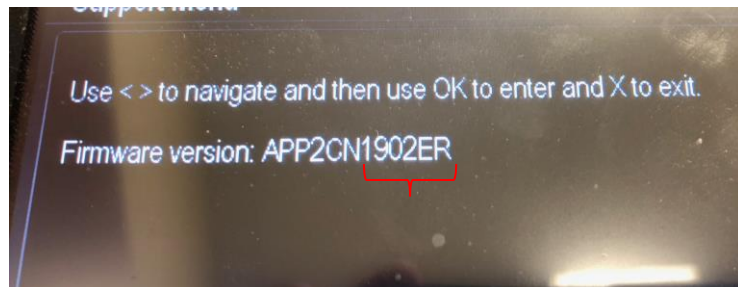|	
1. Download the firmware upgrade utility. 2. **Right click** on the zip file and select **Extract All…**	
3. Copy the firmware **file** to a USB flash drive. *If you are downloading the firmware directly to the Design Center, there is no need to transfer to a USB flash drive and skip to step 5.*	

4. Plug the USB flash drive into the Design Center	
5. Make sure the Perfecta 2400 is connected to the Design Center via USB cable. 6. Run the **Perfecta 2400 Firmware 1902ER Upgrade.exe** file and follow the onscreen instructions.	
7. Check the firmware was installed correctly by pressing the "**?**" on the right of the panel. *The last 6 characters of the firmware should read 1902ER.* 8. Click **OK** and you are done.	

Contact

For additional assistance, please contact your authorized VariQuest dealer or the VariQuest Technical Support Team: **Email:** tech_support@variquest.com **Phone:** 1-800-328-0585